Whitelist Rules for all Frontline Applications

This article is meant for IT professionals and other technical personnel within your organization who must register server information so that appropriate privileges, services, access and security can be established when using Frontline applications and solutions.

Whitelist information in this article applies to all Frontline applications and solutions. Therefore, if your organization uses any one or more than one Frontline application and solution it is highly recommended and/or a necessity that this whitelist information be properly utilized. It is important that the IP range and URLs are "allowed" for the listed protocols.

Frontline Uniform Resource Locator (URL) Addresses

• *.frontlineeducation.com

Frontline Hosted Address Ranges

Allow TCP port 80 and 443 to the following FL Subnets (or whitelist on your content-filter)

- 65.79.190.160/27
- 66.45.87.160/27
- 66.179.74.0/26
- 173.252.132.0/26
- 216.83.185.32/27
- 199.83.128.0/21
- 198.143.32.0/19
- 149.126.72.0/21
- 103.28.248.0/22
- 45.64.64.0/2
- 185.11.124.0/22
- 192.230.64.0/18
- 107.154.0.0/16
- 45.60.0.0/16
- 45.223.0.0/16

Protocols

Allow TCP 20, 21, 22, 989, 990, 991 for the following IP addresses for FTP, FTPS, and SFTP connectivity:

- 50.198.78.58
- 65.79.190.184
- 65.79.190.185

- 66.45.87.165
- 66.45.87.182
- 66.45.87.183
- 66.45.87.184
- 66.179.74.6
- 66.179.74.17
- 66.179.74.50
- 216.45.139.26
- 216.83.185.36
- 216.83.185.42
- 216.83.185.45
- 216.83.185.50
- 216.83.185.58

Disabling Mail Rate Control

- 35.182.207.233
- 65.79.190.186
- 66.179.74.12
- 66.179.74.42
- 18.216.163.6
- 192.41.68.234
- 198.61.254.154
- 198.61.254.65
- 216.83.185.36
- 216.83.185.44

Whitelist Email Addresses

- *frontlineed.com
- <u>no-reply@frontlineed.com</u>

Solution-Specific Uniform Resource Locator (URL) Addresses

Applicant Tracking

• *.applitrack.com

Absence Management

• *.aesoponline.com

Time & Attendance

• *veritime.aesoponline.com

Absence Canada

• *.aesopcanada.com

Frontline IEP (eStar)

- *.esped.com
- *.estarseries.com

Frontline IEP (IEP Direct)

• *.iepdirect.com

Professional Growth

- *.mlpelevate.com
- *.mylearningplan.com

Learning & Collaboration Resources

- *.schoolimprovement.com
- *.edivate.com
- *.pd.360.com
- *.i.pd360.com
- *.schoolimpr-vh.akamaihd.net
- *.goreact.com
- *.frontlineeducation.com
- *.mylearningplan.com

Teachscape

• *.teachscape.com

Edivate Observe / PD360

- *.schoolimprovement.com
- *.edivate.com
- *.pd.360.com
- *.i.pd360.com
- *.schoolimpr-vh.akamaihd.net
- *.goreact.com

Chat Accessibility

• zopim.com

Browser Specific Information

For those users/districts using Microsoft Edge or Internet Explorer, the following URLs should be added to the list of trusted sites.

- <u>https://app.frontlineeducation.com</u>
- https://login.frontlineeducation.com

Notes

IP addresses are listed using Classless Inter-Domain Routing (CIDR) notation. You can convert IP addresses using a <u>CIDR Utility Tool</u>.